



# Sundog Pet Services

## Service Agreement

Scott@sundogwalks.ca  
(416) 629 4493  
Sundogpetservices.ca

Client Name:  Pet Name:

Address:

Phone (home):  (mobile)  (work)

Sundog Pet Services agrees to provide  Dog Walking  Vacation Pet Care  Training services to The Client as outlined on the attached schedule of services.

Sundog Pet Services will invoice the client for services as per the attached schedule of services. All invoices must be paid in full within 7 days of the due date specified on the invoice or Sundog Pet Services will withdraw services until the outstanding balance is paid. Interest charges may also apply.

Sundog Pet Services agrees not to withdraw services for any reason other than non-payment without providing a minimum of 72 hours notice to arrange for alternative services.

In the event of inclement or extreme weather, Sundog Pet Services is entrusted to use best judgment in caring for your pet(s) and home. The Client recognizes that in the event of inclement weather, Sundog Pet Services, in its sole discretion, reserves the right to alter services outlined on the attached schedule of services

In the event of personal emergency or illness of a member of Sundog Pet Services staff, the Client authorizes Sundog Pet Services to arrange for another person to fulfill responsibility as set forth in this contract. The Client will be notified in such a case. Baring the above, Sundog Pet Services will provide a refund as outlined in the attached schedule of services.

Sundog Pet Services may, during pet sitting contracts, provide additional convenience services such as watering plants, collecting mail, opening/closing drapes and blinds, turning on/off lights. Sundog Pet Services is not responsible for security services and assumes no liability for the home or contents.

The Client is responsible for pet-proofing their house and yard, and securing any fences/gates/latches. Sundog Pet Services will not be responsible for the safety of any pets and will not be liable for the injury, disappearance, deaths, or fines of any pets with unsupervised access to the outdoors.

Sundog Pet Services agrees not to enter the client's home for any purpose other than the services contracted and not to divulge any security access information to any party other than the client or an authorized agent of

either party.

Sundog Pet Services will not be held liable for any damage or loss to the client's home or possessions or third parties resulting during the performance of services requested unless directly attributable to the negligence of Sundog Pet Services. Sundog Pet Services is not responsible for damage to the home beyond our control without derogating from the generality of the foregoing. This includes, but is not limited to leaks, electrical problems, third party damage, and acts of nature. In these situations, Sundog Pet Services will attempt to contact the client and then the emergency contact before making a subjective decision on dealing with the problem. All repairs and related fees (including emergency service time and coordination fees to Sundog Pet Services) will be paid by the client, or fully reimbursed to Sundog Pet Services within 14 days.

Sundog Pet Services is not responsible for any damage to property of the client or third parties unless such damage is caused directly by a negligent act of Sundog Pet Services. Sundog Pet Services accepts no responsibility for security of the premises or loss if other individuals have access to a client's home, or if the home is not properly secured. The Client agrees to secure the home prior to leaving the premises and Sundog Pet Services will re-secure the home to the best of its ability at the end of each visit.

Sundog Pet Services will not be held liable for the illness / injury or death of the client's pet unless such illness/injury or death is directly attributable to Sundog Pet Services.

The Client agrees that Sundog Pet Services may act on their behalf in seeking medical attention or treatment for their pet while in the care of Sundog Pet Services. The Client agrees that this may include, but is not limited to, seeking emergency veterinarian services in the event of illness or injury. The Client agrees to be liable for any and all veterinarian charges that may apply in such event. Sundog Pet Services agrees to make every reasonable attempt to contact the client prior to making such decisions, but that the care and health of the client's pet will be the priority. If the client is in disagreement with this clause, a detailed Waiver of Responsibility in Event of Injury or Illness must be submitted.

The Client will be responsible for all medical expenses and damages resulting from an injury to a staff member of Sundog Pet Services or any other person, which is caused by their pet(s). The Client agrees to indemnify and hold harmless Sundog Pet Services in the event of a claim by any person injured by their pet(s).

The Client agrees that upon cancellation of services from Sundog Pet Services, this Service Agreement shall be null and void, and any future requests for service will be governed by a new Service Agreement.

Sundog Pet Services agrees that any changes to the service agreement, which may affect the provision of services, will be submitted in writing by Sundog Pet Services to the client 30 days prior to the change. Any changes made to the Service Agreement must be made in writing and signed by both parties.

*I have read, understood, and accept the terms and conditions of this agreement and acknowledge that this agreement will be effective on the date of signing and binding to all signing parties.*

Date

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Signature of Client

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Signature of Sundog Pet Services

Sundog Pet Services  
416-629-4493  
scott@sundogwalks.ca  
sundogpetservices.ca