



## Sundog Pet Services

### Schedule of Services Dog Walking and Vacation Visits

[Scott@sundogwalks.ca](mailto:Scott@sundogwalks.ca)  
(416) 629 4493  
[Sundogpetservices.ca](http://Sundogpetservices.ca)

(Please fill out online **intake form** for for basic information – any additional information required will be on this form [www.sundogwalks.ca/forms.html](http://www.sundogwalks.ca/forms.html); **Training, Puppy Visit and Day Training** must fill out the appropriate **waiver form**)

Sundog Pet Services hereby agrees to provide the following services:

- |  |   |  |  |
|--|---|--|--|
| <input type="checkbox"/> Group Dog Walks       | <input type="checkbox"/> Vacation Visit   | <input type="checkbox"/> Private Walk    | <input type="checkbox"/> Puppy Visits (1/2 hour) |
| <input type="checkbox"/> Day Training (1 hour) | <input type="checkbox"/> Private Training | <input type="checkbox"/> Other (specify) | <input type="text"/>                             |

On the following days:

- |                                 |                                  |                                    |                                   |                                 |                                   |                                 |
|---------------------------------|----------------------------------|------------------------------------|-----------------------------------|---------------------------------|-----------------------------------|---------------------------------|
| <input type="checkbox"/> Monday | <input type="checkbox"/> Tuesday | <input type="checkbox"/> Wednesday | <input type="checkbox"/> Thursday | <input type="checkbox"/> Friday | <input type="checkbox"/> Saturday | <input type="checkbox"/> Sunday |
|---------------------------------|----------------------------------|------------------------------------|-----------------------------------|---------------------------------|-----------------------------------|---------------------------------|

At the following times:

For a total of:  visits per day or  visits per week

At a cost of \$  per visit. Discount of  % applies to pet(s).

Or a cost of \$  per month for Walking

Additional terms and conditions:

All prices include 13% HST.

Prices subject to change with 30 days written notice.

No Prong, choke, or electronic collars will be used even if requested; nor will any harsh techniques be used (requests to use any such technique or equipment may result in complete cancellation without refund by Sundog Pet Services)

3 consecutive cancellations will result in renegotiation of contract, price differences may apply.

Payment may be made by Cheque, email money transfer or cash. Returned cheques may be subject to an NSF charge of \$30.00.

#### Group Walks and Private walks:

Cancellations – Cancellations given 1 week (or the Friday before the next week) in advance shall be subject to no charges (ie. A refund/discount on the next month of \$19/walk). Cancellations between 1 week (or the Friday before) and 24 hours shall be subject to a \$10 charge. Cancellations of less than 24 hours will be full charge (ie. As though the dog was walked).

**EXCEPTIONS** to cancellation policy – Each year there will be allowed the number of normal walks / week in “sick/emergency days”. ie. If a dog is sick, cancellations less than 24 hours in advance may use a “sick day” to avoid the cancellation charge; dogs at 5/week will be allowed 5 such days.

Timing – Sundog Pet Services reserves the right to move dogs by one group time; any movement from morning to afternoon or visa versa will require Sundog Pet Services to notify the Client at least 24 hours in advance.

Appropriate groups: Sundog Pet Services reserves the right to move dogs that may not be compatible with other dogs in their assigned group. Sundog Pet Services will inform clients as soon as possible to arrange a different time.

☐ I have read, understood and accept the conditions of Group/Private Walks (if applicable)

**Vacation Visits:**

The client is requested to contact Sundog Pet Services at the end of the term of this schedule to confirm cessation of services. Any additional visits will be billed by Sundog Pet Services at the established rate. Cancellation fee's of ½ the total shall be subject if cancellation is less than 24 hours prior to commencement of visits. Cancellation fee's of one visit equivalent shall be subject for cancellation less than 7 days prior to start of contracted visits. Requests for cancellation must come from the client; no 3<sup>rd</sup> party, excluding the emergency contact, will be accepted unless confirmed by the client.

A surcharge of \$5.00 will be applied if insufficient food is available for the pet in addition to the cost of the food.

☐ I have read, understood and accept the conditions of Vacation Visits (if applicable)

**Training, Day Training and Puppy Visits:**

Client is required to provide appropriate treats for training; suggested treats are usually soft, smelly and drive the dog nuts thinking about them.

Cancellations less than 12 hours prior to visit/training session will be subject to full visit costs (exception – if puppy is sick, a full refund will be credited or re-booking accepted).

**Puppy Visits and Day Training:**

Puppies should be in safe, Long Term or Short Term confinement areas (greater than 4 hour separation and less than 4 hours) if they are not yet house trained.

**Training:**

Dogs should not be fed (all) their usual meal prior to training time; especially in circumstances when the expected lesson will involve medium to heavy distractions; a good round of exercise is also recommended.

☐ I have read, understood and accept the conditions of Training/Puppy Visit conditions (if applicable)

☐ I have signed and completed the training waiver (if applicable).

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Client

\_\_\_\_\_  
Signature of Sundog Pet Services